

Case Study



A Lending Institution Streamlines Loan Portfolio Management & Collections

Client Overview

A cooperative lending organization managing thousands of loan accounts across multiple societies with varied borrower profiles.

Challenges

- Manual borrower onboarding and verification
- Delays in sanctioning and disbursement
- Rising risk of NPAs
- Limited visibility into portfolio performance

Solution

- Automated borrower onboarding & KYC verification
- End-to-end loan lifecycle management
- Group and portfolio-level tracking
- Real-time reporting and audit-ready dashboards

Benefits

- Faster onboarding and loan processing
- Lower NPAs through strong credit checks
- Transparent portfolio and group management
- Data-driven decisions with real-time insights



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