

Case Study



A Retail Shop Streamlines Billing, Inventory & Customer Engagement

Client Overview

A retail shop serving a diverse customer base, offering a wide range of products across multiple categories, catering to both walk-in and regular customers in a busy neighborhood.

Challenges

- Slow checkout queues
- Hard to track stock & payments
- Difficulty serving diverse customers
- No real-time sales insights

Solution

- Instant billing with hot-selling items highlighted
- Inventory & receivable management
- Multilingual receipts for customers
- Real-time dashboards for business insights

Benefits

- Faster, seamless checkout
- Optimized inventory & reduced bad debts
- Better customer satisfaction
- Smarter, secure decision-making



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